## Part 3

You will hear a programme in which Rachel and Ian White talk about their office supplies company.

For questions 16–20, choose the answer (A, B, C or D) which fits best according to what you hear.

- 16 How did the members of the Brisbane Business Network help Rachel and lan?
  - A by suggesting possible sources of funding
  - **B** by giving them an idea of what was possible
  - C by advising them against expanding too fast
  - D by supporting them when they felt like giving up
- 17 What do Rachel and Ian say about choosing a website design company?
  - A Look at other websites they have made.
  - B Find out what qualifications and awards they have.
  - C Check that you can contact them later if you need to.
  - D Make sure they are already familiar with your type of business.
- 18 With regard to marketing, they recommend
  - A choosing techniques that require little time.
  - **B** checking that the database is regularly updated.
  - **C** making frequent visits to inform clients of developments.
  - **D** trying to build up a personal relationship with the client base.
- 19 When they asked for help with budgeting, they were relieved to find that
  - A their business was improving.
  - **B** they were doing better than their competitors.
  - **C** their accounts were becoming more accurate.
  - D their targets were appropriate.
- 20 Rachel and Ian found it useful to teach others about business plans because
  - A it reminded them of things they had forgotten.
  - **B** they got new ideas and insight from the students.
  - C it helped clarify things they had not understood before.
  - **D** they realised how much they had learned over the years.

You will hear five short extracts in which university students are talking about a work placement that they did.

## **TASK ONE**

## For questions 21-25, choose from the list (A-H) how each speaker found their work placement.

## **TASK TWO**

For questions 26-30, choose from the list (A-H) what each speaker found most useful during the work placement.

While you listen, you must complete both tasks.

a unough a lamily member		A getting to know colleagues	
3 on an academic website		B receiving feedback	
through a chance meeting	Speaker 1 21	C doing work-based research	Speaker 1 26
on the Internet	Speaker 2 22	D having to meet targets	Speaker 2 27
at a university job fair	Speaker 3 23	E getting used to a fixed routine	Speaker 3 28
from a classmate's recommendation	Speaker 4 24	F sharing opinions of proposals	Speaker 4 29
through a contact in the sector	Speaker 5 25	G putting theories into practice	Speaker 5 30
in a trade journal		H being involved in basic procedures	•