

Communication Problems

1 Name the characters who appear in the first scene. Summarize it in 10 words or less.

2 Use of tense. Listen for examples of the following tenses:

present perfect

past continuous

present simple

present continuous

3 Listen for: **can could will would** How are these words used?

4 What does "lend assistance" mean, and why does the audience laugh?

5 What does the lady think the waiter is telling her?

Room Scene

- 1 How does the first misunderstanding occur?
- 2 What is the problem with the bath?
- 3 What is the problem with the view?
- 4 Which hyperbolic examples of exciting action does Fawlty use?
- 5 What does she want Fawlty to do?
- 6 How does Fawlty deal with her complaint?
- 7 How does Fawlty eventually try to solve the problem?
- 8 Is this necessary? Why?